

Due to the COVID-19 pandemic we have reviewed our processes and procedures. One of these processes is in relation to the purchasing of accessible seats at the Arena & City Hall and car parking at the Arena.

All accessible tickets can now be purchased online through our ticket service provider Ticketmaster website.

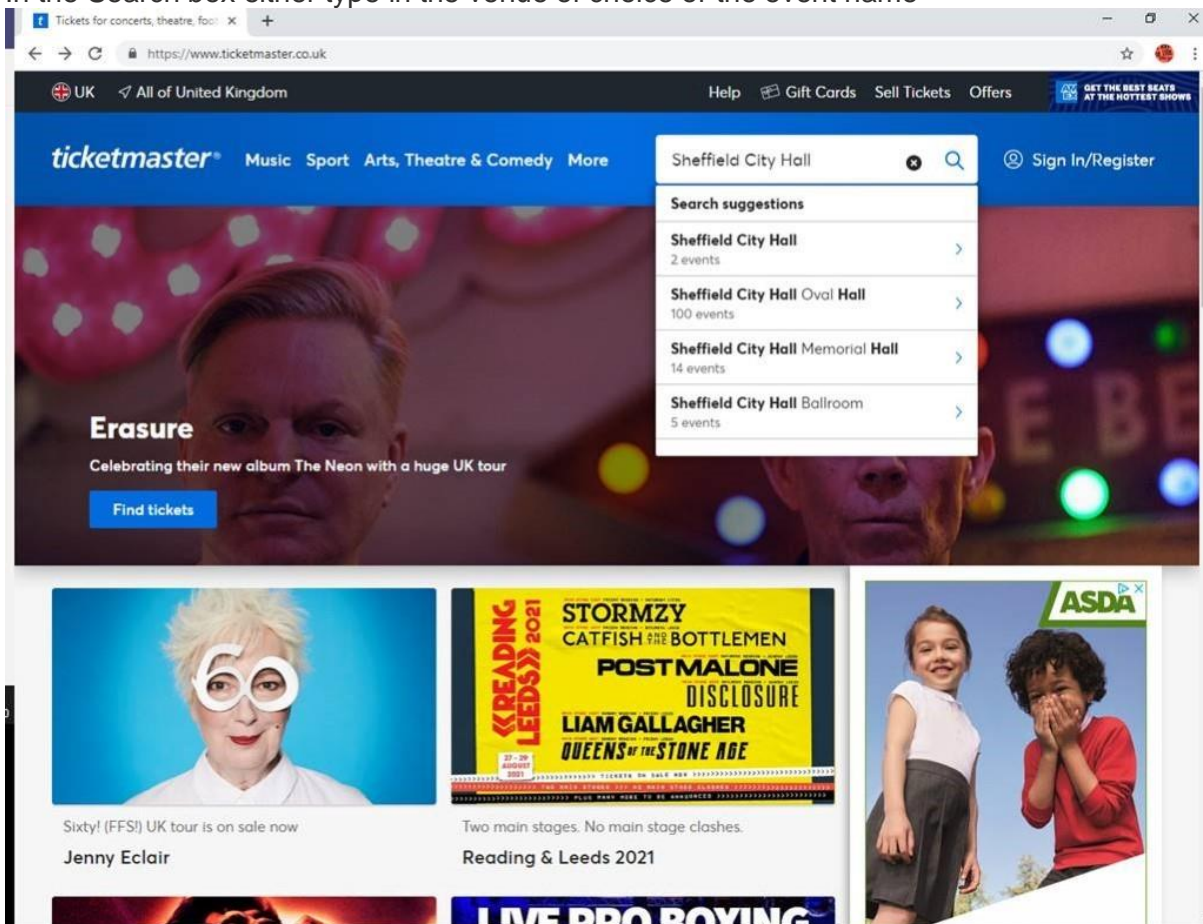
**PLEASE NOTE:** Access and ambulant tickets are subject to availability

### How to Book an Accessible Ticket

Go to [www.ticketmaster.co.uk](https://www.ticketmaster.co.uk)

If you have not used this site before you will need to register.

In the Search box either type in the venue of choice or the event name



Click on the event you want to book, and it will bring up a plan of the venue. Click on All Ticket Types, this will then drop down to give you several options – Essential Tickets (Companion) or Wheelchair Accessible

[Tickets: Killer Queen - the Premier](#) x +  
<https://www.ticketmaster.co.uk/killer-queen-the-premier-tribute-to-queen-sheffield-01-06-2021/event/35005758F2D176E3>

**ticketmaster** UK

Home / Music / Tribute Bands / Killer Queen

**KILLER QUEEN** **Killer Queen - the Premier Tribute To Queen**  
 Tue 1 Jun 2021 @ 7:30 pm | Sheffield City Hall Oval Hall, Sheffield  
[Info](#) [Accessible Tickets](#)

Handling and Delivery Fees may apply to your order. Babies in arms (ages 0-2) are not admitted into the auditorium. All persons aged 14 and under must have a valid ticket and be accompanied by an ad...

Standard  Accessible  Resale ?

**48 results for:**  
 2 Tickets ▾ All Prices ▾ All Ticket Types ▾

**Ticket Types**


- Standard Tickets**
  - Full Price Ticket
- Accessible Tickets**
  - Accessible Companion Ticket
  - Essential Companion
  - Accessible Ticket
  - Wheelchair Accessible
- Resale Tickets**
  - Resale Tickets Only ?

Click on the relevant option. The plan then becomes interactive so you can pick your accessible seats.

[Tickets: Killer Queen - the Premier](#) x +  
<https://www.ticketmaster.co.uk/killer-queen-the-premier-tribute-to-queen-sheffield-01-06-2021/event/35005758F2D176E3>

**ticketmaster** UK

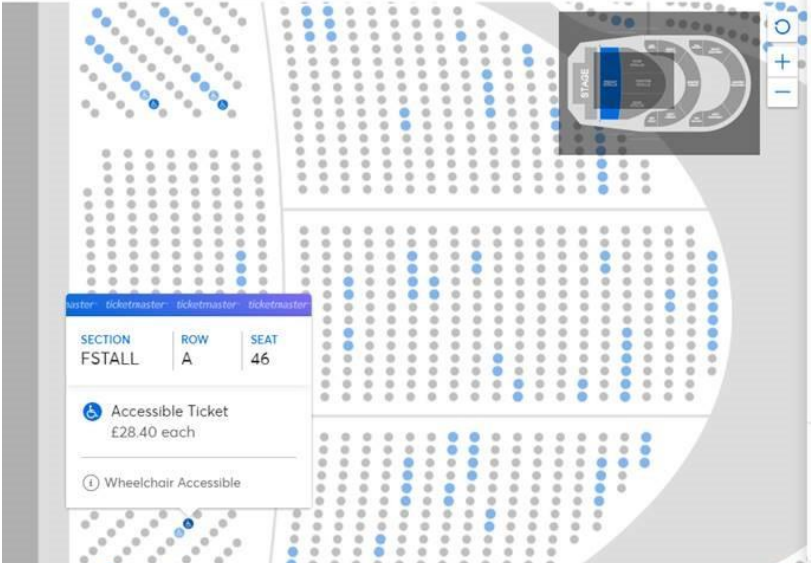
Home / Music / Tribute Bands / Killer Queen


**Killer Queen - the Premier Tribute To Queen**  
 Tue 1 Jun 2021 @ 7:30 pm | Sheffield City Hall Oval Hall, Sheffield

[Info](#) [Accessible Tickets](#)

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Standard Accessible Resale




SECTION	ROW	SEAT
FSTALL	A	46

Accessible Ticket  
 £28.40 each

Wheelchair Accessible

**Ticket Types** [Clear All](#)

- Standard Tickets**
  - Full Price Ticket
- Accessible Tickets**
  - Accessible Companion Ticket
  - Essential Companion
  - Accessible Ticket
  - Wheelchair Accessible
- Resale Tickets**
  - Resale Tickets Only


**They're on the map!**  
 Please use the Interactive Seating Map to select your tickets.

Click on the seats you wish to purchase then go to Get Tickets

Tickets: Killer Queen - the Premier Tribute To Queen - the Premier Tribute To Queen Sheffield-01-06-2021/event/35005758F2D176E3

ticketmaster UK

Home / Music / Tribute Bands / Killer Queen

**KILLER QUEEN**  
 Killer Queen - the Premier Tribute To Queen  
 Tue 1 Jun 2021 @ 7:30 pm | Sheffield City Hall Oval Hall, Sheffield

Info Accessible Tickets

Handling and Delivery Fees may apply to your order. Babies in arms (ages 0-2) are not admitted into the auditorium. All persons aged 14 and under must have a valid ticket and be accompanied by an ad...

Standard Accessible Resale

A Handling Fee of £2.50 per transaction applies.

Accessible Companion Ticket

SECTION	ROW	SEAT
FSTALL	A	47

Essential Companion

£0.00

Accessible Ticket

SECTION	ROW	SEAT
FSTALL	A	46

Wheelchair Accessible

£28.40

x2 Delivery Costs

**Get Tickets**

The Terms of Purchase will appear. Please read this then if you are happy to go ahead click Continue. You will then be redirected to the checkout.

The screenshot shows the Ticketmaster website interface for a concert event. The browser address bar displays the URL: <https://www.ticketmaster.co.uk/killer-queen-the-premier-tribute-to-queen-sheffield-01-06-2021/event/35005758F2D176E3>. The page header includes the Ticketmaster logo and a UK flag. The main content area features a navigation breadcrumb: Home / Music / Tribute Bands / Killer Queen. Below this, the event title "Killer Queen - the Premier Tribute To Queen" is displayed, along with the date and time: "Tue 1 Jun 2021 @ 7:30 pm | Sheffield City Hall Oval Hall, Sheffield". There are buttons for "Info" and "Accessible Tickets". A small banner at the bottom of the header states: "Handling and Delivery Fees may apply to your order. Babies in arms (ages 0-2) are not admitted into the auditorium. All persons aged 14 and under must have a valid ticket and be accompanied by an ad...".

The main content area is divided into two sections. On the left, there is a seating chart with a grid of dots representing seats. A legend at the top indicates three types of tickets: "Standard" (blue dot), "Accessible" (blue dot with a wheelchair icon), and "Resale" (red dot). The chart shows several rows of seats, with some rows highlighted in blue to indicate accessible seating. A small inset image shows a sample of an accessible ticket. On the right, there is a panel titled "Accessible Tickets" with a back arrow. It contains a section titled "Terms of Purchase" with a wheelchair icon. The text reads: "By purchasing these tickets you confirm that you or a member of your party has access requirements that match the features provided by the selected ticket type. Those purchasing tickets will have to provide verification information of their access requirements to support this purchase to ensure free companion tickets are not abused. If you have not already provided this information, you will be contacted by a member of our team no later than 72 hours after your order. If you are unable to provide the information within 3 weeks or 72 hours before the event, your order will be cancelled." Below this text is a checked checkbox with the text "I accept the Terms of Purchase." and a blue "Continue" button.

You will then be used to click on the country you are purchasing from. This will then give you postal options

Ticketmaster Delivery

https://www.ticketmaster.co.uk/checkout/order?f\_enableDocumentUploads=true&f\_myAccountResale=true&f\_newTransferTMOLLink=false&f\_orderDetailsV2=true...

**ticketmaster** Killer Queen - the Premier Tribute To Queen  
Tue 01 Jun 2021 @ 19:30, Sheffield City Hall Oval Hall 02:16


### Delivery

GREAT BRITAIN N. IRELAND REP. OF IRELAND OTHER

eTicket - FREE

**Go Mobile**  
Your phone is your ticket. Locate your tickets in your Ticketmaster account, or in your app. When you go mobile, your tickets will not be emailed to you or available for print.

SEC	ROW	SEAT
FSTALL	A	47
FSTALL	A	46



#### Order Details

[Cancel Order](#)

1 Accessible Companion Ticket	£0.00
<small>£0.00 x 1 Accessible, Stalls, Left, Front, * 2+/u14s With An Adult 18+ *</small>	
<small>Essential Companion</small>	
1 Accessible Ticket	£23.50
<small>£23.50 x 1 Accessible, Stalls, Left, Front, * 2+/u14s With An Adult 18+ *</small>	
<small>Wheelchair Accessible</small>	
Per Item Fees	£4.90
<small>£2.95 (Service Charge) x 1 £1.95 (Facility Charge) x 1</small>	
Order Processing Fees	£2.50
<small>Handling Fee (£2.50) eTicket (FREE)</small>	
Go Mobile	Your phone is your ticket. Locate your

Once selected scroll down the screen. You will see confirmation of your transaction, click continue. **You only get 3 minutes to complete your transaction.**

ticketmaster® Killer Queen - the Premier Tribute To Queen Tue 01 Jun 2021 @ 19:30, Sheffield City Hall Oval Hall 00:52

go mobile, your tickets will not be emailed to you or available for print.

Order Details [Cancel Order](#)

1 Accessible Companion Ticket ^	£0.00
£0.00 x 1 Accessible, Stalls, Left, Front, * 2+ / u14s With An Adult 18+ * Essential Companion	
1 Accessible Ticket ^	£23.50
£23.50 x 1 Accessible, Stalls, Left, Front, * 2+ / u14s With An Adult 18+ * Wheelchair Accessible	
Per Item Fees	£4.90
£2.95 (Service Charge) x 1 £1.95 (Facility Charge) x 1	
Order Processing Fees	£2.50
Handling Fee (£2.50) eTicket (FREE)	
<b>Go Mobile</b> Your phone is your ticket. Locate your tickets in your Ticketmaster account, or in your app. When you go mobile, your tickets will not be emailed to you or available for print.	
Subtotal	£30.90

[Next](#)

Windows taskbar: 17:54 07/09/2020

You will then be asked to complete your payment details

Ticketmaster Payment x Password Reset - leith3@gmail.co.uk x Ticketmaster Login x +

https://www.ticketmaster.co.uk/checkout/order

**ticketmaster** Killer Queen - the Premier Tribute To Queen Tue 01 Jun 2021 @ 19:30, Sheffield City Hall Oval Hall 05:34

**Payment** OFFICIAL CARD OF **ticketmaster**

**Credit / Debit Card**

**Add New Card** \* Required

Card Number \*  Card Type \*

Exp Month \*  Exp Year \*  Security Code \*

**Billing Address**  
Address in different country? [Update country](#)

First Name \*  Last Name \*


Postcode \*

[Find Address](#) or [Enter Address Manually](#)

Mobile \*

Store my card for faster checkout next time. [Privacy policy](#)

SEC	ROW	SEAT
FSTALL	A	47
FSTALL	A	46



**Order Details**

[Cancel Order](#)

1 Accessible Companion Ticket	£0.00
<small>£0.00 x 1 Accessible, Stalls, Left, Front, * 2+/u14s With An Adult 18+ * Essential Companion</small>	
1 Accessible Ticket	£23.50
<small>£23.50 x 1 Accessible, Stalls, Left, Front, * 2+/u14s With An Adult 18+ * Wheelchair Accessible</small>	
Per Item Fees	£4.90
<small>£2.95 (Service Charge) x 1 £1.95 (Facility Charge) x 1</small>	
Order Processing Fees	£2.50
<small>Handling Fee (£2.50) eTicket (£0.00)</small>	
Go Mobile	Your phone is your ticket. Locate your

Once complete, go to the bottom and click buy now.

**Personal Assistant / Companion Ticket**



Go to [www.ticketmaster.co.uk](http://www.ticketmaster.co.uk)

If you have not used this site before you will need to register.

In the Search box either type in the venue of choice or the event name

If a wheelchair accessible ticket is not required but you require a personal assistant ticket you need to purchase standard tickets, these will be charged at full price.

Once you have completed the transaction you need to contact Ticketmaster via Contact Us with your proof (PiP) and they will make a decision regarding eligibility. If your request is successful, they will then refund the price of 1 ticket.

<https://help.ticketmaster.co.uk/hc/en-us/articles/360002617858-Contact-Us>

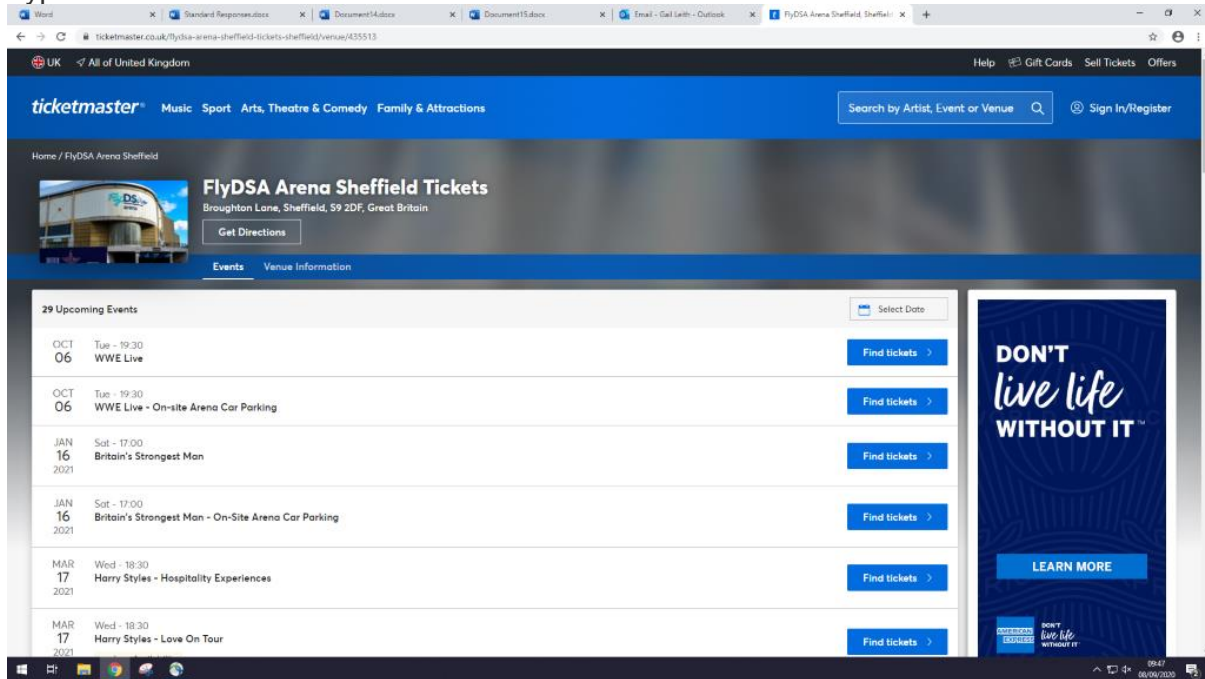
**Car Parking - Arena Only**

Car parking for the Arena is available on the Ticketmaster website – red bays for blocks 101-110 and blue bays for blocks 111-120.

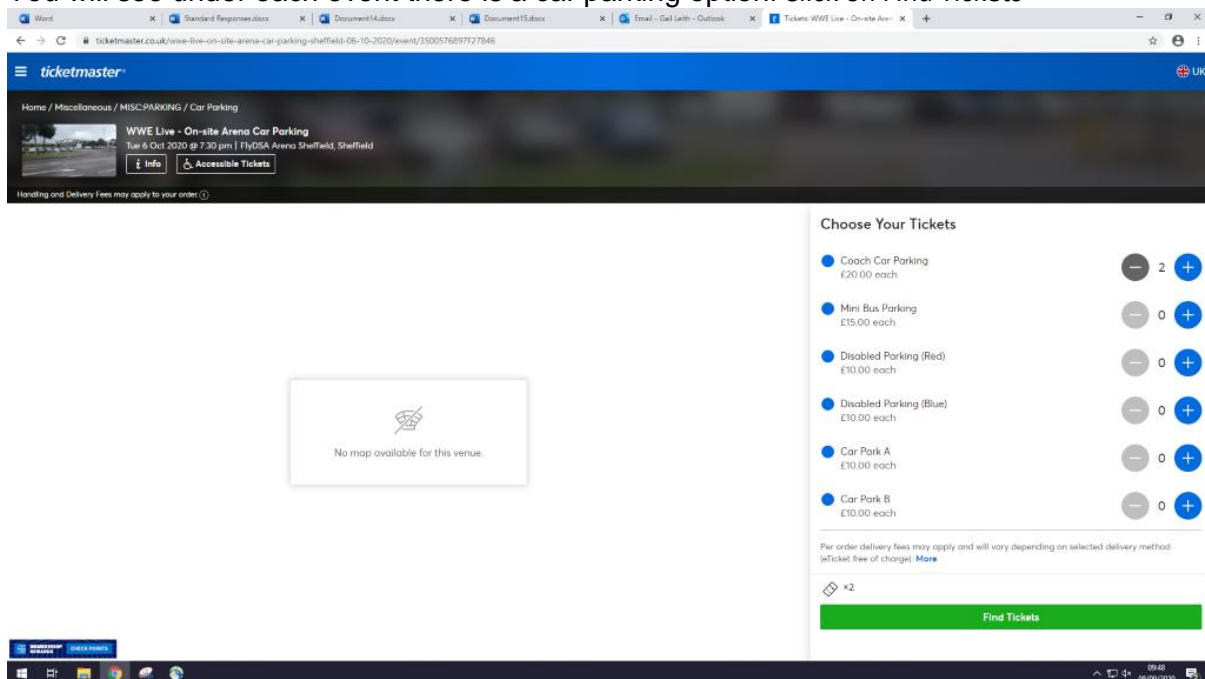
Go to [www.ticketmaster.co.uk](http://www.ticketmaster.co.uk)

If you have not used this site before you will need to register.

Type Sheffield Arena in the search box



You will see under each event there is a car parking option. Click on Find Tickets



You will then be given options as to which area you would like to park. Click on the plus to add a space, then click Find Tickets to search availability.

ticketmaster

Home / Miscellaneous / MISC-PARKING / Car Parking

**JLS - On-site Arena Car Parking**  
Fri 25 Jun 2021 | FlyDSA Arena Sheffield, Sheffield

Info Accessible Tickets

Handling and Delivery Fees may apply to your order. \*\*\*CAR PARKING TICKET. THIS IS NOT AN EVENT TICKET\*\*\* A max of 6 tickets per person and per household applies. Tickets in excess of 6 will b...

No map available for this venue.

### Review Your Tickets

Tickets reserved for: 01:20

SECTION	ROW	SEAT
RED	-	-
Car Parking		

Disabled Parking (Red)  
1 x £10.00 each

A Handling Fee of £2.50 per transaction applies.

x1 Delivery Costs

**Get Tickets**

### Other Options

[Search Again](#)

Click Get Tickets and purchase tickets following the same procedure as when booking event tickets.