

Due to the COVID-19 pandemic we have reviewed our processes and procedures. One of these processes is in relation to the purchasing of accessible seats at the Arena & City Hall and car parking at the Arena.

All accessible tickets can now be purchased online through our ticket service provider Ticketmaster website.

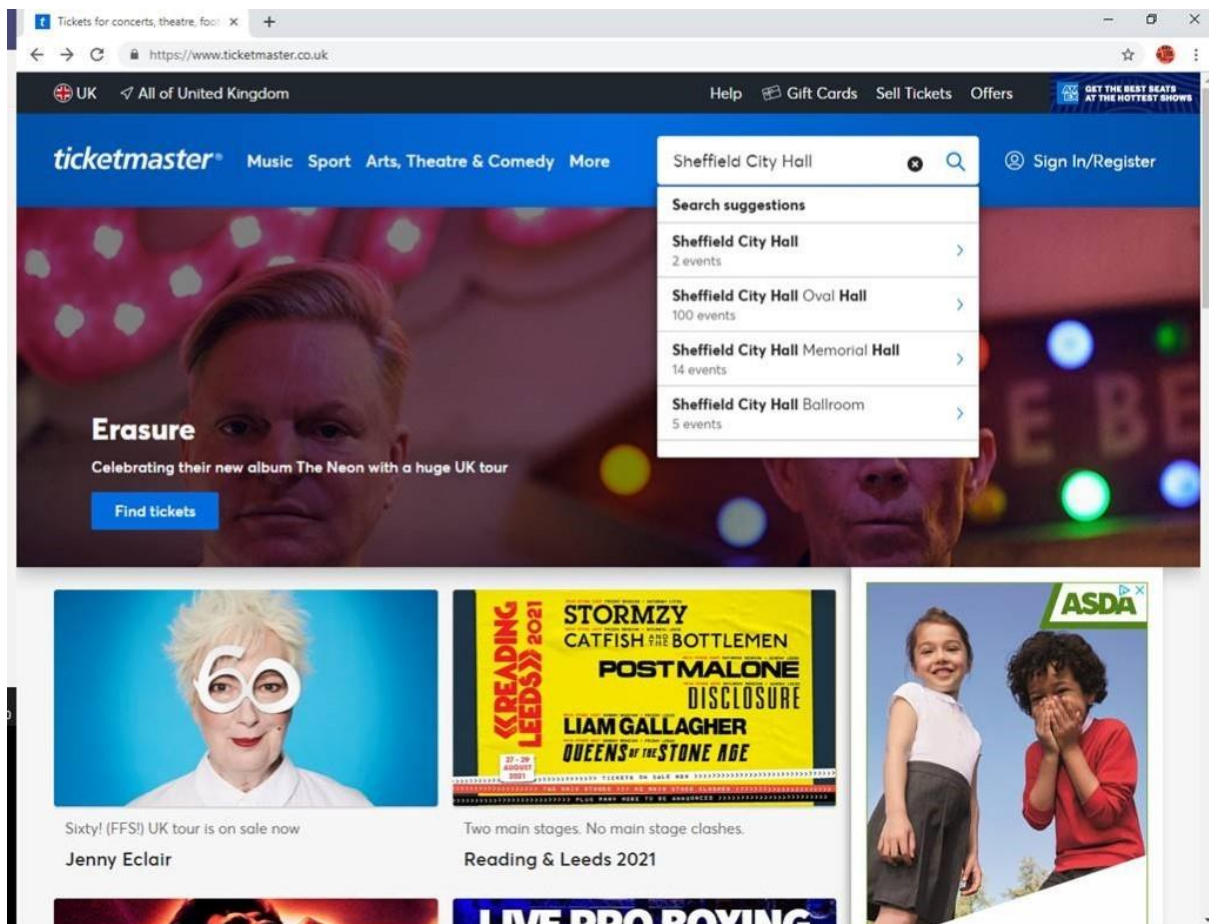
PLEASE NOTE: Access & ambulant tickets are limited in number & subject to availability

How to Book an Accessible Ticket

Go to www.ticketmaster.co.uk

If you have not used this site before you will need to register.

In the Search box either type in the venue of choice or the event name



Click on the event you want to book, and it will bring up a plan of the venue. Click on All Ticket Types, this will then drop down to give you several options – Essential Tickets (Companion) or Wheelchair Accessible

[Tickets: Killer Queen - the Premier](#) x +
<https://www.ticketmaster.co.uk/killer-queen-the-premier-tribute-to-queen-sheffield-01-06-2021/event/35005758F2D176E3>

ticketmaster UK

Home / Music / Tribute Bands / Killer Queen

KILLER QUEEN **Killer Queen - the Premier Tribute To Queen**
 Tue 1 Jun 2021 @ 7:30 pm | Sheffield City Hall Oval Hall, Sheffield
[Info](#) [Accessible Tickets](#)

Handling and Delivery Fees may apply to your order. Babies in arms (ages 0-2) are not admitted into the auditorium. All persons aged 14 and under must have a valid ticket and be accompanied by an ad...

Standard Accessible Resale

48 results for:
 2 Tickets All Prices All Ticket Types

Ticket Types

- Standard Tickets**
 - Full Price Ticket
- Accessible Tickets**
 - Accessible Companion Ticket
 - Essential Companion
 - Accessible Ticket
 - Wheelchair Accessible
- Resale Tickets**
 - Resale Tickets Only

Lowest Price Best Seats

Click on the relevant option. The plan then becomes interactive so you can pick your accessible seats.

ticketmaster® UK

Home / Music / Tribute Bands / Killer Queen

KILLER QUEEN Killer Queen - the Premier Tribute To Queen
Tue 1 Jun 2021 @ 7:30 pm | Sheffield City Hall Oval Hall, Sheffield

Info Accessible Tickets

Handling and Delivery Fees may apply to your order. Babies in arms (ages 0-2) are not admitted into the auditorium. All persons aged 14 and under must have a valid ticket and be accompanied by an ad...

Standard Accessible Resale

SECTION	ROW	SEAT
FSTALL	A	46

Accessible Ticket
£28.40 each

Wheelchair Accessible

Ticket Types Clear All

- Standard Tickets**
 - Full Price Ticket
- Accessible Tickets**
 - Accessible Companion Ticket
 - Essential Companion
 - Accessible Ticket
 - Wheelchair Accessible
- Resale Tickets**
 - Resale Tickets Only

They're on the map!
Please use the Interactive Seating Map to select your tickets.

Click on the seats you wish to purchase then go to Get Tickets

Tickets: Killer Queen - the Premier Tribute To Queen Sheffield - 01-06-2021

https://www.ticketmaster.co.uk/killer-queen-the-premier-tribute-to-queen-sheffield-01-06-2021/event/35005758F2D176E3

ticketmaster UK

Home / Music / Tribute Bands / Killer Queen

KILLER QUEEN
Killer Queen - the Premier Tribute To Queen
Tue 1 Jun 2021 @ 7:30 pm | Sheffield City Hall Oval Hall, Sheffield

Info Accessible Tickets

Handling and Delivery Fees may apply to your order. Babies in arms (ages 0-2) are not admitted into the auditorium. All persons aged 14 and under must have a valid ticket and be accompanied by an ad...

Standard Accessible Resale

A Handling Fee of £2.50 per transaction applies.

Accessible Companion Ticket

SECTION	ROW	SEAT
FSTALL	A	47

Essential Companion

£0.00

Accessible Ticket

SECTION	ROW	SEAT
FSTALL	A	46

Wheelchair Accessible

£28.40

×2 Delivery Costs

Get Tickets

The Terms of Purchase will appear. Please read this then if you are happy to go ahead click Continue. You will then be redirected to the checkout.

The screenshot shows a web browser window with the Ticketmaster website. The page title is "Killer Queen - the Premier Tribute To Queen" and the event is scheduled for "Tue 1 Jun 2021 @ 7:30 pm | Sheffield City Hall Oval Hall, Sheffield". The user has selected "Accessible" tickets, and a modal window titled "Accessible Tickets" is open on the right. This modal contains the following text:

Terms of Purchase

By purchasing these tickets you confirm that you or a member of your party has access requirements that match the features provided by the selected ticket type.

Those purchasing tickets will have to provide verification information of their access requirements to support this purchase to ensure free companion tickets are not abused. If you have not already provided this information, you will be contacted by a member of our team no later than 72 hours after your order. If you are unable to provide the information within 3 weeks or 72 hours before the event, your order will be cancelled.

I accept the Terms of Purchase.

Continue

You will then be used to click on the country you are purchasing from. This will then give you postal options

Ticketmaster Delivery

https://www.ticketmaster.co.uk/checkout/order?f_enableDocumentUploads=true&f_myAccountResale=true&f_newTransferTMOLLink=false&f_orderDetailsV2=true...

ticketmaster Killer Queen - the Premier Tribute To Queen
Tue 01 Jun 2021 @ 19:30, Sheffield City Hall Oval Hall 02:16


Delivery

GREAT BRITAIN N. IRELAND REP. OF IRELAND OTHER

eTicket - FREE

Go Mobile
Your phone is your ticket. Locate your tickets in your Ticketmaster account, or in your app. When you go mobile, your tickets will not be emailed to you or available for print.

SEC	ROW	SEAT
FSTALL	A	47
FSTALL	A	46



Order Details

[Cancel Order](#)

1 Accessible Companion Ticket	£0.00
<small>£0.00 x 1 Accessible, Stalls, Left, Front, * 2+/u14s With An Adult 18+ *</small>	
<small>Essential Companion</small>	
1 Accessible Ticket	£23.50
<small>£23.50 x 1 Accessible, Stalls, Left, Front, * 2+/u14s With An Adult 18+ *</small>	
<small>Wheelchair Accessible</small>	
Per Item Fees	£4.90
<small>£2.95 (Service Charge) x 1 £1.95 (Facility Charge) x 1</small>	
Order Processing Fees	£2.50
<small>Handling Fee (£2.50) eTicket (FREE)</small>	
Go Mobile	Your phone is your ticket. Locate your

Once selected scroll down the screen. You will see confirmation of your transaction, click continue. **You only get 3 minutes to complete your transaction.**

ticketmaster® Killer Queen - the Premier Tribute To Queen
Tue 01 Jun 2021 @ 19:30, Sheffield City Hall Oval Hall

00:52

go mobile, your tickets will not be emailed to you or available for print.

Order Details

[Cancel Order](#)

1 Accessible Companion Ticket	£0.00
£0.00 x 1 Accessible, Stalls, Left, Front, * 2+ / u14s With An Adult 18+ * Essential Companion	
1 Accessible Ticket	£23.50
£23.50 x 1 Accessible, Stalls, Left, Front, * 2+ / u14s With An Adult 18+ * Wheelchair Accessible	
Per Item Fees	£4.90
£2.95 (Service Charge) x 1 £1.95 (Facility Charge) x 1	
Order Processing Fees	£2.50
Handling Fee (£2.50) eTicket (FREE)	
Go Mobile	
Your phone is your ticket. Locate your tickets in your Ticketmaster account, or in your app. When you go mobile, your tickets will not be emailed to you or available for print.	
Subtotal	£30.90

[Next](#)

Windows taskbar: 17:54 07/09/2020

You will then be asked to complete your payment details

Ticketmaster Payment x Password Reset - leith3@gmail.co.uk x Ticketmaster Login x +

https://www.ticketmaster.co.uk/checkout/order

ticketmaster Killer Queen - the Premier Tribute To Queen Tue 01 Jun 2021 @ 19:30, Sheffield City Hall Oval Hall 05:34

Payment OFFICIAL CARD OF **ticketmaster**

Credit / Debit Card

Add New Card * Required

Card Number * Card Type *
 Exp Month * Exp Year * Security Code *

Billing Address
 Address in different country? [Update country](#)


First Name * Last Name *
 Postcode *

[Find Address](#) or [Enter Address Manually](#)

Mobile *

Store my card for faster checkout next time. [Privacy policy](#)

SEC	ROW	SEAT
FSTALL	A	47
FSTALL	A	46



Order Details [Cancel Order](#)

1 Accessible Companion Ticket	£0.00
£0.00 x 1 Accessible, Stalls, Left, Front, * 2+/u14s With An Adult 18+ * Essential Companion	
1 Accessible Ticket	£23.50
£23.50 x 1 Accessible, Stalls, Left, Front, * 2+/u14s With An Adult 18+ * Wheelchair Accessible	
Per Item Fees	£4.90
£2.95 (Service Charge) x 1 £1.95 (Facility Charge) x 1	
Order Processing Fees	£2.50
Handling Fee (£2.50) eTicket (£0.00)	
Go Mobile	Your phone is your ticket. Locate your

Once complete, go to the bottom and click buy now.

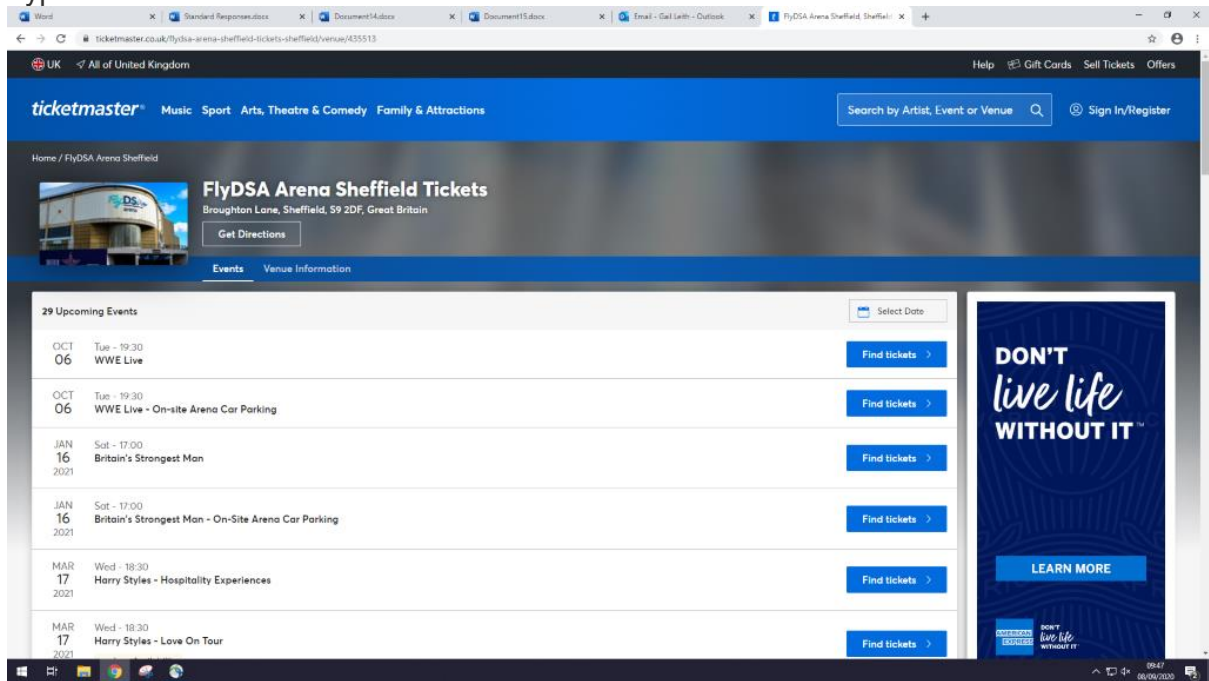
Car Parking - Arena Only

Car parking for the Arena is available on the Ticketmaster website – red bays for blocks 101-110 and blue bays for blocks 111-120.

Go to www.ticketmaster.co.uk

If you have not used this site before you will need to register.

Type Sheffield Arena in the search box

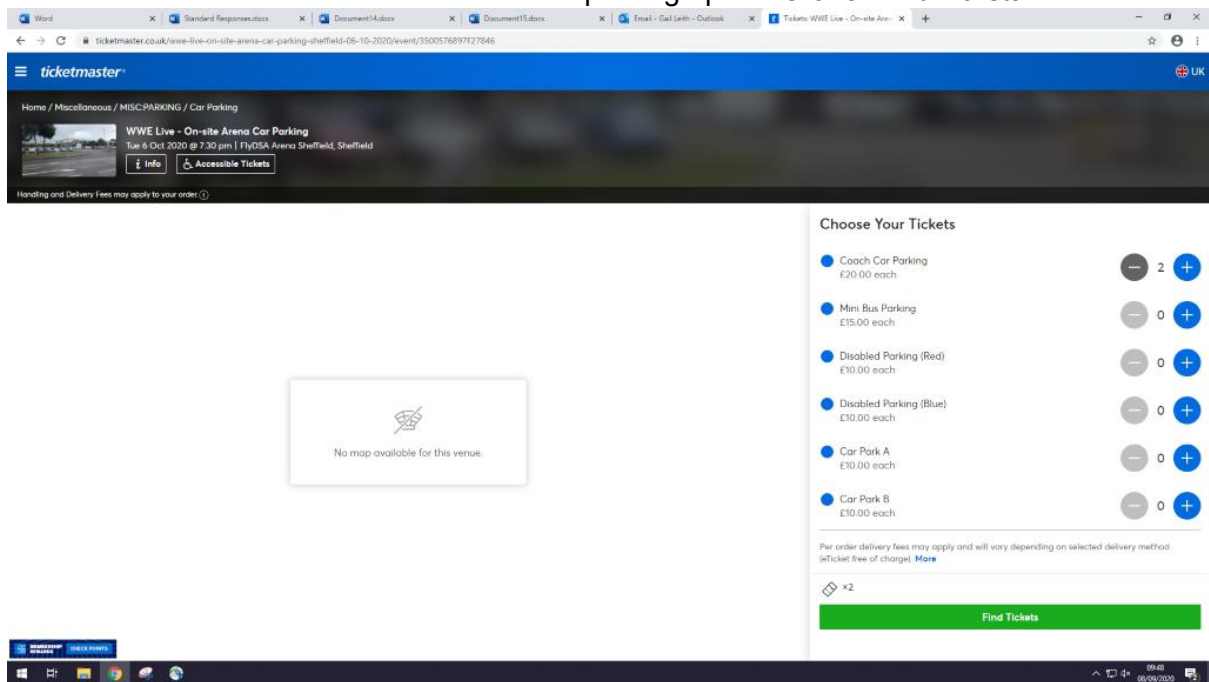


The screenshot shows the Ticketmaster website for FlyDSA Arena Sheffield. The page features a navigation bar with categories like Music, Sport, Arts, Theatre & Comedy, and Family & Attractions. Below the navigation, there's a search bar and a 'Sign In/Register' button. The main content area displays a list of 29 upcoming events. Each event entry includes the date, time, and event name, along with a 'Find tickets' button. The events listed are:

- OCT 06 Tue - 19:30 WWE Live
- OCT 06 Tue - 19:30 WWE Live - On-site Arena Car Parking
- JAN 16 Sat - 17:00 Britain's Strongest Man
- JAN 16 Sat - 17:00 Britain's Strongest Man - On-Site Arena Car Parking
- MAR 17 Wed - 18:30 Harry Styles - Hospitality Experiences
- MAR 17 Wed - 18:30 Harry Styles - Love On Tour

A vertical banner on the right side of the page reads "DON'T live life WITHOUT IT™" with a "LEARN MORE" button.

You will see under each event there is a car parking option. Click on Find Tickets



The screenshot shows the Ticketmaster website for the event "WWE Live - On-site Arena Car Parking". The page displays a "Choose Your Tickets" section with the following options:

- Coach Car Parking £20.00 each (2 selected)
- Mini Bus Parking £15.00 each (0 selected)
- Disabled Parking (Red) £10.00 each (0 selected)
- Disabled Parking (Blue) £10.00 each (0 selected)
- Car Park A £10.00 each (0 selected)
- Car Park B £10.00 each (0 selected)

A "Find Tickets" button is visible at the bottom of the "Choose Your Tickets" section. A message in the center of the page states "No map available for this venue."

You will then be given options as to which area you would like to park. Click on the plus to add a space, then click Find Tickets to search availability.

Word | Standard Responses.docx | Document14.docx | Document15.docx | Tickets: JLS - On-site Arena Car | X

ticketmaster.co.uk/jls-on-site-arena-car-parking-sheffield-25-06-2021/event/350055ACD6724517

ticketmaster UK

Home / Miscellaneous / MISC-PARKING / Car Parking

JLS - On-site Arena Car Parking
Fri 25 Jun 2021 | FlyDSA Arena Sheffield, Sheffield

Info Accessible Tickets

Handling and Delivery Fees may apply to your order. ***CAR PARKING TICKET. THIS IS NOT AN EVENT TICKET*** A max of 6 tickets per person and per household applies. Tickets in excess of 6 will b...

No map available for this venue.

Review Your Tickets

Tickets reserved for: 01:20

SECTION	ROW	SEAT
RED Car Parking	-	-

Disabled Parking (Red)
1 x £10.00 each

A Handling Fee of £2.50 per transaction applies.

x1 Delivery Costs

Get Tickets

Other Options

[Search Again](#)

09:54 08/06/2020

Click Get Tickets and purchase tickets following the same procedure as when booking event tickets.